



182700

November 6, 2006
Via Overnight Delivery

210 N. Park Ave.
Winter Park, FL
32789

P.O. Drawer 200
Winter Park, FL
32790-0200

Tel: 407-740-8575
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tmi@tminc.com

Mr. Doug Pratt
South Carolina Public Service Commission
Synergy Business Park
101 Executive Center Dr.
Saluda Building
Columbia, SC 29210

2003-319-C

COPY

Posted: D. Duke

Dept: SA - ORS

Date: 11-7-06

RE: ACN Communication Services, Inc
SC Service Quality Report (CLEC)
For the quarter of July 1, 2006 to September 30, 2006

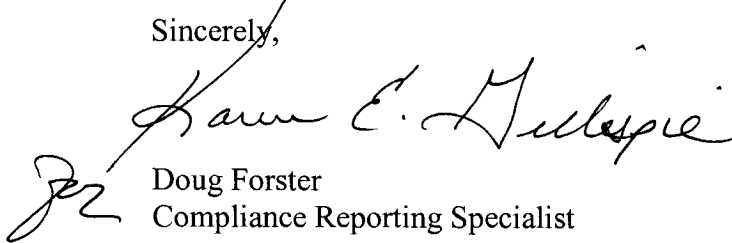
Dear Mr. Pratt:

Enclosed please find the SC Service Quality Report (CLEC) for the quarter of July 1, 2006 to September 30, 2006, filed on behalf of ACN Communication Services, Inc. No check is enclosed as there are no remittance fees due.

Please acknowledge receipt of this filing by date-stamping the extra copy of this cover letter and returning it to me in the self-addressed, stamped envelope provided for that purpose. ✓DD

Questions regarding this filing should be directed to my attention at 407-740-8575. Thank you for your assistance in this matter.

Sincerely,


Doug Forster
Compliance Reporting Specialist

cc: Lisa Lezotte - ACN Communication Services, Inc
file: ACN Communication Services, Inc - Reporting - South Carolina

RECEIVED

NOV 07 2006

PSC SC
MAIL / DMS



PUBLIC SERVICE COMMISSION OF SOUTH CAROLINA
CLEC QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA REGULATED OPERATIONS

COMPANY NAME ACN Communication Services, Inc.

QUARTER / YEAR Third / 2006

Reporting Month → July Aug Sept

Number of South Carolina Customer Access Lines Provided:

via Resale → 0 0 0

via UNE P → 128 138 140

via Other Methods → 0 0 0

Total South Carolina Line Count → 128 138 140

Trouble Reports / Access Line (%) → .78% .72% 0%
(Objective: < 7%)

Customer Out of Service Clearing Times (%) → 100% 100% n/a
(Objective: > 85% w/in 24 hrs)

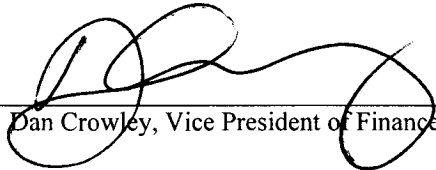
New Installs Completed w/in 5 Days (%) → n/a n/a n/a
(Objective: > 85% w/in 5 working days)

Commitments Fulfilled (%) → 100% 100% n/a
(Objective: > 85%)

Explanation for Objectives Not Met: No new installs offered during this reporting period.
No trouble reports for the month of September 2006.

Does your company use its own switching facilities
to provide services within South Carolina? → YES ☐ or NO ☒

Person Making Report / Contact Information: Lisa Lezotte 248-699-3314

Authorized Signature 
Dan Crowley, Vice President of Finance

Date _____